

DEPARTMENT OF SOCIAL SERVICES
744 P Street, Sacramento, CA 95814



September 12, 1989

ALL-COUNTY INFORMATION NOTICE I-64-89

TO: ALL COUNTY WELFARE DIRECTORS

SUBJECT: COVERS SYSTEM DEMONSTRATION

This letter is to inform you of the upcoming system demonstration of the California Overpayment Recovery System (COVERS) by the Overpayment Recovery Bureau (ORB).

COVERS is an automated claims tracking and monitoring system designed for AFDC, Food Stamp, IHSS, and GR overpayment collection and recovery activities. The system has been developed to be compatible with the California Counties' personal computer (PC) environment. The multi-program application and varied capabilities of COVERS will significantly reduce the time required to process, track, and monitor overpayments resulting in additional time for actual collection of overpayments.

Eight (8) sessions have been scheduled for demonstration of this system. Attached is a list of locations, hosting counties and county group assignments for each session. Also, attached is an agenda for the session. Please assure that all areas of your organization's overpayment activities (i.e., eligibility, collection, fiscal, accounting, etc.) are represented. If any County is unable to attend the designated site they are assigned, they may attend any other regional session of their choice.

Should you need additional information or have any questions please call Rick Haseltine or Ben Bajar of my staff at (916) 322-5387.


ROBERT A. HOREL
Deputy Director

Attachments

cc: CWDA

COVERS REGIONAL SYSTEM DEMONSTRATION

SESSION SCHEDULE

DATE/HOST COUNTY/LOCATION

ATTENDING COUNTIES

October 10, 1989

Kings, Santa Clara,
Santa Cruz, San Benito,
San Luis Obispo, Tulare

Host County: Monterey

Location: Salinas Community Center
940 North Main Street
Salinas, CA

Contact Person: Martha Sandoval
(408) 755-4424

October 11, 1989

Fresno, Calaveras, Inyo,
Madera, Mariposa, Merced,
Mono, Tuolumne

Host County: Stanislaus

Location: County Center III, Rm 34
Administrative Building
Corner Oakdale Rd and Scenic Dr
Modesto, CA

Contact Person: Evelyn Genn
(209) 525-6960

October 12, 1989

Alameda, Contra Costa,
Marin, Napa, San Mateo,
Solano, Sonoma

Host County: San Francisco

Location: 170 Otis Street
Auditorium
San Francisco, CA

Contact Person: V. W. Jefferson
(415) 557-5761

October 19, 1989

Butte, Colusa, Lake,
Lassen, Glenn, Mendocino,
Plumas, Tehama

Host County: Glenn

Location: Glenn County Department
of Social Services
135 N. Enright Avenue
Willows, CA

Contact Person: Patty Blakeman
(916) 934-7714

October 20, 1989

Alpine, Amador, El Dorado,
Nevada, Placer,
San Joaquin, Sierra,
Sutter, Yolo, Yuba

Host County: Sacramento

Location: 700 H Street
7th Floor Conference
Room, Room 766
Sacramento, CA

Contact Person: Lynn Hinsley
(916) 440-7154

October 25, 1989

Kern, Los Angeles,
Santa Barbara

Host County: Ventura

Location: 800 South Victoria Avenue
Lower Plaza Assembly Room
Ventura, CA

Contact Person: Dave Woody
(405) 652-7670

October 26, 1989

Imperial, Riverside,
San Bernardino, San Diego

Host County: Orange

Location: SSA Staff Development
1440 East 1st Street
Santa Ana, CA

Contact Person: John La Roche
(710) 567-7989

November 1, 1989

Del Norte, Modoc, Shasta,
Siskiyou, Trinity

Host County: Humboldt

Location: Woodley Island Marina
Conference Room
Eureka, CA

Contact Person: Lindsay McWilliams
(707) 441-6002

AGENDA

9:00 - 9:30 a.m. **SYSTEM OVERVIEW** Conrad De Castro/
Rick Haseltine

9:30 - 12:00 noon **SYSTEM DEMONSTRATION** Ben Bajar

NOON BREAK

1:30 - 2:30 p.m. **SYSTEM IMPLEMENTATION**

2:30 - 2:45 p.m. **BREAK**

2:45 - 4:00 p.m. **QUESTIONS/ANSWER SESSION**